
PAULO AMORIM

Chatham, New Jersey, 07928
(973)769-8727

P01@Amorimservices.com

Being dependable and responsible are qualities of mine that I am most proud of. Always seeking to further my career and expand my horizons.

Career

2023 – Current

Lead Service Engineer: Kappa Optronics GmbH

Responsible for the development and training of field service team members. Supervising work at electrical construction sites. Leading the commissioning and service repair processes on-site. Managing almost all service engineering-related matters. Responsible for the commissioning of the Kappa digital and analog camera systems utilized to safely view the inside of high-voltage gas-insulated switchgear equipment at electrical substations. Coordinating efforts with project managers, on-site supervisors, clients, and contractors to complete the commissioning. Install, provide training, maintain, and repair customers' Kappa camera systems. With support from Kappa, troubleshoot software, hardware, and network issues. Maintain a high-level of communication between sales and service departments. Writing visit reports, engineering documents, supervising technicians, preparing estimates for commissioning and service repairs, lead new design implementations, maintaining equipment records, and follow up on open issues. Provide onsite service support as called for in the territory of the USA and Canada. Travel is approx. 60% field service and 40% home-office-based technical support

2021 – 2023

Solutions Specialist: Jetstream of Houston LLP, Federal Signal Solutions

The Solutions Specialist is the industrial technician for Jetstream's Northeast Rental and Service Center. This role is responsible for the maintenance, inspections (DOT), repair, diagnostics, testing, training, programming, field service, and assembly of any equipment in the rental fleet. Which consisted of Jetstream's patented ultra-high-pressure water pumps and industrial cleaning tools. The fleet also consisted of automated hydraulic, pneumatic and electro-mechanical systems.

2015-2021

Transmission Technician: Denville Transmission

Removing and installing transmissions, gearboxes, differentials and PTOs of all vehicle makes and models. Leading a role in the diagnosis of vehicles; rebuilding of transmissions, gearboxes, differentials, and PTOs.

Qualifications: Valid U.S. Passport/ U.S. Born, TWIC, OHSA: 30, Aerial Lift, Forklift.

Education

Bachelor of Science with Honors - Engineering Technology, DeVry University

Engineering Technology is the practical application of science and engineering to a wide range of real-world problems. Primarily focusing on the integration of electro-mechanical systems and information technology.

Associate of Applied Science with Honors - Engineering Technology, DeVry University

Specializing in Machine Learning & Design Techniques.

SKILLS

- CAD
- Network IT
- Proven proficiency in troubleshooting various systems
- Client relations
- Microsoft Office applications
- Expert mechanical assembly
- Self-direction
- Software and Hardware support
- Receptive to training
- Automation/Control Panels
- Proficient in AC and DC electricity
- Proficient with IT, pneumatic, hydraulic, electro-mechanical and power systems